



*Bubble Tea & Bubble Waffles / Gelato*

***UK Allergen Guide***

## **Allergies Advice**

Our core drink & waffle ingredients are freshly prepared in small kitchens that handle various ingredients and common allergens including cereals with gluten, sesame, peanuts, soy, tree nuts and milk.

Our counters and kitchens are busy places using shared equipment to prepare, store, and handle multiple ingredients. While we take precautions, there is always a possibility that different food products will come into contact. We always indicate when a product does contain any of 14 listed allergens but, we cannot guarantee any of our recipes or drinks are allergen-free.

Our Allergen Guide contains a list of all the products we sell in our UK shops, and the 14 declarable allergen information listed for your reference.

Please note that tapioca come from the supplier who handles tree nuts, peanuts and sesame seeds on their premises.

Please remember to request the latest version of our Allergen Guide on a regular basis, as recipes do change from time to time.

Our staff are fully trained on allergens and happy to answer any questions regarding the presence of 14 listed allergens in our product.

We understand that no matter how detailed our guide is, there may be times when it can't answer the questions you may have, particularly if these questions are related to allergens which are not listed as one of 14 common allergens. If you need any additional information, please email [customerservice@bubbleology.co.uk](mailto:customerservice@bubbleology.co.uk) who will be happy to help.

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### **How to interpret the information in this book:**

**The presence of allergens is marked in columns with allergens:**

**Yes - allergens present**

**\* - May contain**

**Tree nuts and cereals containing gluten – type of allergen present is specified**

## 1.1 - Fruit Teas

The fruit tea allergen matrix for our standard produced drinks is below. Our drinks are fully customisable, and therefore when you are adding flavour mixes or tapioca/ popping boba/ jellies, then you must also consider the additional allergen introduction (see section 4.1 to 4.4).

Product	Gluten cereals	Milk	Eggs	Soya	Peanuts	Nuts	Sesame	Celery	Mustard	Molluscs	Crustaceans	Fish	SO2 Sulphites	Lupin	Vegetarian	Vegan
<b>Fruit Teas</b>															Y	Y
Mango															Y	Y
Passion Fruit															Y	Y
White Peach															Y	Y
Lychee															Y	Y
Strawberry															Y	Y
Apple															Y	Y
Raspberry															Y	Y
Passion & Cucumber															Y	Y
Pomegranate															Y	Y

## 1.2 - Milk Teas

The milk tea allergen matrix for our standard produced drinks is below. Our drinks are fully customizable, and therefore when you are adding flavour mixes or tapioca/ popping boba/ jellies/ milk options, then you must also consider the additional allergen introduction (see section 4.1 to 4.4). Note that all of our milk teas contain milk derivatives, regardless of the milk options chosen.

Product	Gluten cereals	Milk	Eggs	Soya	Peanuts	Nuts	Sesame	Celery	Mustard	Molluscs	Crustaceans	Fish	SO2 Sulphites	Lupin	Vegetarian	Vegan
<b>Milk Teas</b>																
Plain Assam		Yes													Y	
Plain Jasmine		Yes													Y	
Coffee Frappe		Yes			*	*	*								Y	
Matcha		Yes													Y	
Rose Milk		Yes													Y	
Taro		Yes													Y	
Vanilla		Yes													Y	
Coconut		Yes													Y	
Honeydew – Melon Syrup		Yes													Y	
Chocolate		Yes													Y	
Caramel Frappe		Yes		Yes	*	*	*								Y	

Please be aware we use multiple ingredients in our kitchens and therefore cannot guarantee that our product is completely free of any allergen. Also, if you have a question to a menu item that is not listed in this booklet, then please send an email to [customerservice@bubbleology.co.uk](mailto:customerservice@bubbleology.co.uk)

### 1.3 - Special Drinks – Fruit & Milk

We don't encourage the mixing of special drinks. However, if you insist on a change then you should account for the additional allergen additions as listed in section 4.1 to 4.4.

Product	Gluten cereals	Milk	Eggs	Soya	Peanuts	Nuts	Sesame	Celery	Mustard	Molluscs	Crustaceans	Fish	SO2 Sulphites	Lupin	Vegetarian	Vegan
<b>Specials</b>																
Pink Pitaya		*		*	*	*	*						*		Y	
Peachberry															Y	Y
Nojito															Y	Y
Vanilla Chai		Yes		Yes	*	*	*								Y	
Bobatella		Yes		Yes	*	Hazelnuts	*								Y	
Oreo	Wheat	Yes		Yes	*	*	*								Y	
Strawberry & Cream		Yes		Yes	*	*	*								Y	
Banoffee Brit		Yes		Yes	*	*	*								Y	
Tiger Tea		Yes		Yes	*	*	*								Y	
<b>Bubble Fizz</b>																
Electric Yuzu					*	*	*								Y	Y
Pomegranate & Lychee															Y	Y
Strawberry & Mint															Y	Y

### 1.4 - Coffee Mixes

We don't encourage the mixing of coffee mixes. However, if you insist on a change then you should account for the additional allergen additions as listed in section 4.1 to 4.4.

Note that all of our milk teas contain milk derivatives, regardless of the milk options chosen.

Product	Gluten cereals	Milk	Eggs	Soya	Peanuts	Nuts	Sesame	Celery	Mustard	Molluscs	Crustaceans	Fish	SO2 Sulphites	Lupin	Vegetarian	Vegan
<b>Coffee</b>																
Coffee Frappe		Yes			*	*	*								Y	
Caramel Frappe		Yes		Yes	*	*	*								Y	
Mocha		Yes			*	*	*								Y	

### 3.1 - Light Fruit Tea

Please be aware we use multiple ingredients in our kitchens and therefore cannot guarantee that our product is completely free of any allergen. Also, if you have a question to a menu item that is not listed in this booklet, then please send an email to [customerservice@bubbleology.co.uk](mailto:customerservice@bubbleology.co.uk)

The light fruit tea allergen matrix for our standard produced drinks is below. Our drinks are fully customizable, and therefore when you are adding flavour mixes or tapioca/ popping boba/ jellies, then you must also consider the additional allergen introduction (see section 4.1 to 4.4).

Product	Gluten cereals	Milk	Eggs	Soya	Peanuts	Nuts	Sesame	Celery	Mustard	Molluscs	Crustaceans	Fish	SO2 Sulphites	Lupin	Vegetarian	Vegan
<b>Light Fruit Teas</b>																
Mango															Y	Y
Passion Fruit															Y	Y
White Peach															Y	Y
Lychee															Y	Y
Strawberry															Y	Y
Apple															Y	Y
Raspberry															Y	Y
Passion & Cucumber															Y	Y
Pomegranate															Y	Y

### 3.2 - Light Milk Tea

The light milk tea allergen matrix for our standard produced drinks is below. Our drinks are fully customizable, and therefore when you are adding flavour mixes or tapioca/ popping boba/ jellies, then you must also consider the additional allergen introduction (see section 4.1 to 4.4).

Note that all of our milk teas contain milk derivatives, regardless of the milk options chosen.

Product	Gluten cereals	Milk	Eggs	Soya	Peanuts	Nuts	Sesame	Celery	Mustard	Molluscs	Crustaceans	Fish	SO2 Sulphites	Lupin	Vegetarian	Vegan
<b>Light Milk Teas</b>																
Plain Assam		Yes		Yes											Y	
Plain Jasmine		Yes		Yes											Y	
Coffee Frappe		Yes		Yes	*	*	*								Y	
Matcha		Yes		Yes											Y	
Rose Milk		Yes		Yes											Y	
Taro		Yes		Yes											Y	
Vanilla		Yes		Yes											Y	
Coconut		Yes		Yes											Y	
Honeydew – Melon Syrup		Yes		Yes											Y	
Chocolate		Yes		Yes											Y	
Caramel Frappe		Yes		Yes	*	*	*								Y	

### 3.3 – Christmas/Winter Specials

Please be aware we use multiple ingredients in our kitchens and therefore cannot guarantee that our product is completely free of any allergen. Also, if you have a question to a menu item that is not listed in this booklet, then please send an email to [customerservice@bubbleology.co.uk](mailto:customerservice@bubbleology.co.uk)

We don't encourage the mixing of our specials. However, if you insist on a change then you should account for the additional allergen additions as listed in section 4.1 to 4.4.

Product	Gluten cereals	Milk	Eggs	Soya	Peanuts	Nuts	Sesame	Celery	Mustard	Molluscs	Crustaceans	Fish	SO2 Sulphites	Lupin	Vegetarian	Vegan
<b>Christmas Winter Specials</b>																
Pumpkin Spice		Y													Y	
Vampire's Kiss		Y													Y	
Elf's Toffee Apple Delight	Wheat	Y													Y	
Mulled Wine (cocktail)						*	*	*					Y		Y	Y
Candy Frost															Y	Y

#### 4.1 - Tapioca/ Popping Boba/ Jellies

Our drinks are normally consumed with the addition of tapioca, popping boba or jellies.

These allergen additions must be incorporated into your overall drink composition.

Product	Gluten cereals	Milk	Eggs	Soya	Peanuts	Nuts	Sesame	Celery	Mustard	Molluscs	Crustaceans	Fish	SO2 /Sulphites	Lupin	Vegetarian	Vegan
<b>Popping Boba</b>																
Strawberry															Y	Y
Passion Fruit															Y	Y
Lychee															Y	Y
Mango															Y	Y
Green Apple															Y	Y
Blueberry															Y	Y
<b>Jellies</b>																
Mango															Y	Y
Green Apple															Y	Y
Lychee															Y	Y
Strawberry															Y	Y
Grape															Y	Y
Coffee															Y	Y
Tapioca*					*	*	*								Y	Y

\*Please note that tapioca comes from a supplier who handles tree nuts, peanuts and sesame seeds on their premises.

#### 4.2 - Flavour Addition – Fruit Tea

Please be aware we use multiple ingredients in our kitchens and therefore cannot guarantee that our product is completely free of any allergen. Also, if you have a question to a menu item that is not listed in this booklet, then please send an email to [customerservice@bubbleology.co.uk](mailto:customerservice@bubbleology.co.uk)

When mixing flavours, then you should refer to the base drink as listed in section 1/2/3, and then add the allergen as listed below.

Product	Gluten cereals	Milk	Eggs	Soya	Peanuts	Nuts	Sesame	Celery	Mustard	Molluscs	Crustaceans	Fish	SO2 /Sulphites	Lupin	Vegetarian	Vegan
<b>Syrups</b>																
Mango Syrup															Y	Y
Passion Syrup															Y	Y
Lychee Syrup															Y	Y
White Peach Syrup															Y	Y
Strawberry Syrup															Y	Y
Raspberry Syrup															Y	Y
Apple Syrup															Y	Y
Rose Syrup															Y	Y
Caramel Syrup															Y	Y
Toffee Syrup		Yes		Yes											Y	
Banana Syrup															Y	Y
Cucumber Syrup															Y	Y
Pomegranate Syrup															Y	Y

#### 4.3 - Flavour Addition – Milk Tea

When mixing flavours, then you should refer to the base drink as listed in section 1/2/3, and then add the allergen as listed below.

Product	Gluten cereals	Milk	Eggs	Soya	Peanuts	Nuts	Sesame	Celery	Mustard	Molluscs	Crustaceans	Fish	SO2 /Sulphites	Lupin	Vegetarian	Vegan
<b>Milk Blends</b>																
Vanilla		Yes													Y	
Taro Gold		Yes													Y	
Honeydew – Melon Syrup		Yes													Y	
Chocolate		Yes													Y	
Coconut		Yes													Y	
Vanilla		Yes													Y	
Matcha		Yes													Y	
Taro Gold		Yes													Y	

#### 4.4 - Drink Customization

Please be aware we use multiple ingredients in our kitchens and therefore cannot guarantee that our product is completely free of any allergen. Also, if you have a question to a menu item that is not listed in this booklet, then please send an email to [customerservice@bubbleology.co.uk](mailto:customerservice@bubbleology.co.uk)



Incorporate the below allergen additions when customizing your drink. Please also note, that our milk tea blends contain dairy / milk derivatives regardless of the use of non-dairy milk (our soy/ almond/ oat milk alternatives is for the purpose of lower calories consumptions and alternative taste).

Product	Gluten cereals	Milk	Eggs	Soya	Peanuts	Nuts	Sesame	Celery	Mustard	Molluscs	Crustaceans	Fish	SO2 Sulphites	Lupin	Vegetarian	Vegan
<b>Others</b>																
Coffee															Y	Y
Jasmine Tea															Y	Y
Assam Tea															Y	Y
Tapioca*					*	*	*								Y	Y
Chocolate strands		Yes		Yes											Y	
Oreo	Wheat	Yes		Yes											Y	
<b>Milks</b>																
Organic Whole Milk		Yes													Y	
Creamer/Light Creamer		Yes													Y	
Organic Soya Milk				Yes											Y	Y
Organic Oat Milk	Oat														Y	Y

\*Please note that tapioca comes from a supplier who handles tree nuts, peanuts and sesame seeds on their premises.

## 5.1 - Cocktails

Please be aware we use multiple ingredients in our kitchens and therefore cannot guarantee that our product is completely free of any allergen. Also, if you have a question to a menu item that is not listed in this booklet, then please send an email to [customerservice@bubbleology.co.uk](mailto:customerservice@bubbleology.co.uk)

Product	Gluten cereals	Milk	Eggs	Soya	Peanuts	Nuts	Sesame	Celery	Mustard	Molluscs	Crustaceans	Fish	SO2 Sulphites	Lupin	Vegetarian	Vegan
<b>Cocktails</b>																
Passion in Paradise															Y	Y
Soho Sling															Y	Y
Vanilla Thriller		Yes													Y	
Raspberry Mar-tea-ni															Y	Y
Pina Colada		Yes													Y	
Oreo Madness	Wheat	Yes		Yes											Y	
Banoffee Blitz		Yes		Yes											Y	
Cloud Nine Coffee		Yes		Yes		*									Y	
The Blushing Duchess															Y	Y
Peanut Loaded Freak	Wheat	Y		Y	Y										Y	
The Majestic Butterfly															Y	Y
Black Raspberry Royale															Y	Y
Downtown Daquiberry															Y	Y
Tiki Passion															Y	Y
Manhattan Island Breeze															Y	Y
The Big Apple Punch															Y	Y
Passion in Paradise															Y	Y
Oreo Madness	Wheat	Y		Y											Y	
<b>SHOTS</b>																
Baileys Caramel Kiss		Y		Y		*									Y	
The Duke of New York															Y	Y

## 5.2 Waffles

We offer the ability for customers to custom create their own waffle. When accounting for allergens, you must take into account section 5.2 to 5.5.

Product	Gluten cereals	Milk	Eggs	Soya	Peanuts	Nuts	Sesame	Celery	Mustard	Molluscs	Crustaceans	Fish	SO2 /Sulphites	Lupin	Vegetarian	Vegan
<b>Waffle</b>																
Cocoa	Wheat	Yes	Yes	Yes		*									Y	
Vanilla	Wheat	Yes	Yes	Yes		*									Y	

## 5.3 Gelato Range

Please be aware we use multiple ingredients in our kitchens and therefore cannot guarantee that our product is completely free of any allergen. Also, if you have a question to a menu item that is not listed in this booklet, then please send an email to [customerservice@bubbleology.co.uk](mailto:customerservice@bubbleology.co.uk)

The gelato range can differ from store to store. However, we have included below the comprehensive national offering, which is both used on the Bubble Waffle as well as single serves. The “Core” flavours are available at all stores, with the “Optional” flavours offered selectively throughout the year.

Product	Gluten cereals	Milk	Eggs	Soya	Peanuts	Nuts	Sesame	Celery	Mustard	Molluscs	Crustaceans	Fish	SO2 /Sulphites	Lupin	Vegetarian	Vegan
<b>Gelato Core</b>																
Dark Chocolate Sorbetto				Yes											Y	Y
Sea salted Caramel		Yes													Y	
Strawberry		Yes													Y	
Vanilla		Yes													Y	
Pistachio		Yes				Pistachio									Y	
Coconut		Yes				*									Y	

Product	Gluten cereals	Milk	Eggs	Soya	Peanuts	Nuts	Sesame	Celery	Mustard	Molluscs	Crustaceans	Fish	SO2 /Sulphites	Lupin	Vegetarian	Vegan
<b>Gelato Optional</b>																
Almond		Yes				Almonds									Y	
Amarena		Yes				*									Y	
Apple & Cinnamon		Yes													Y	
Banana		Yes													Y	
Coffee		Yes													Y	
Hazelnut		Yes				Hazelnuts									Y	
Honeycomb Crunch		Yes													Y	
Mint Chocolate		Yes		Yes		*									Y	
Oreo	Wheat	Yes		Yes											Y	
Peanut Butter		Yes			Yes	*									Y	
Stracciatella		Yes		Yes											Y	
Strawberry Cheesecake	Wheat	Yes													Y	
White Chocolate		Yes		Yes											Y	
Chocolate & Honeycomb		Yes		Yes											Y	
Chocolate Orange		Yes		Yes											Y	
Matcha Tea		Yes													Y	
Peach		Yes													Y	

## 5.4 Sauces

Please be aware we use multiple ingredients in our kitchens and therefore cannot guarantee that our product is completely free of any allergen. Also, if you have a question to a menu item that is not listed in this booklet, then please send an email to [customerservice@bubbleology.co.uk](mailto:customerservice@bubbleology.co.uk)

Below is a matrix of the sauces that we add onto the Bubble Waffles. If you request a Bubble Tea topping/ sauce onto the Bubble Waffle, then you must account for the addition of this allergen onto your Bubble Waffle.

Product	Gluten cereals	Milk	Eggs	Soya	Peanuts	Nuts	Sesame	Celery	Mustard	Molluscs	Crustaceans	Fish	SO2 /Sulphites	Lupin	Vegetarian	Vegan
<b>Sauces</b>																
Raspberry Sauce															Y	Y
Toffee Sauce		Yes		Yes		*									Y	
Strawberry Sauce															Y	Y
Toffee Fudge Sauce		Yes		Yes		*									Y	
Nutella		Yes		Yes	*	Hazelnut									Y	
White Chocolate sauce		Yes		Yes											Y	
Lemon Curd		Yes	Yes												Y	
Peanut Butter					Yes	*									Y	Y

## 5.5 Toppings

Below is a matrix of the toppings that we add onto the Bubble Waffles. If you request a Bubble Tea topping/ sauce onto the Bubble Waffle, then you must account for the addition of this allergen onto your Bubble Waffle.

Product	Gluten cereals	Milk	Eggs	Soya	Peanuts	Nuts	Sesame	Celery	Mustard	Molluscs	Crustaceans	Fish	SO2 /Sulphites	Lupin	Vegetarian	Vegan
<b>Toppings</b>																
Caramel fudge pieces	Wheat	Yes		Yes		*							Y		Y	
Ferrero Rocher	Wheat	Yes		Yes		Hazelnuts									Y	
Granola	Oats, Barley *Wheat *Rye					*									Y	Y
Milk chocolate chunks		Yes		Yes		*									Y	
M&M Peanuts		Yes		Yes	Yes	*									Y	
Chopped Mixed Nuts					Yes	Almonds, Walnuts									Y	Y
Pocky Cookies & cream	Wheat	Yes		Yes		*									Y	
Pocky Chocolate	Wheat	Yes	Yes	Yes		*									Y	
Pocky Strawberry	Wheat	Yes		Yes		*									Y	
Mini Marshmallows															Y	Y
Oreo	Wheat	Yes		Yes											Y	
Whipped Cream		Yes													Y	
Nutella		Yes		Yes	*	Hazelnut									Y	
Lemon slices		Yes	Yes												Y	
Shortbread	Wheat	Yes				*									Y	
Desiccated Coconut						*	*								Y	Y
Confetti Sprinkles															Y	Y
Pocky Matcha	Wheat	Yes				*									Y	

## 5.5 Soft serve

Please be aware we use multiple ingredients in our kitchens and therefore cannot guarantee that our product is completely free of any allergen. Also, if you have a question to a menu item that is not listed in this booklet, then please send an email to [customerservice@bubbleology.co.uk](mailto:customerservice@bubbleology.co.uk)

Product	Gluten cereals	Milk	Eggs	Soya	Peanuts	Nuts	Sesame	Celery	Mustard	Molluscs	Crustaceans	Fish	SO2 /Sulphites	Lupin	Vegetarian	Vegan
<b>Soft Serve</b>																
Ice cream mix	*Wheat	Yes	*	*											Y	
Taro Ice cream	*Wheat	Yes	*	*											Y	
Matcha Ice cream	*Wheat	Yes	*	*											Y	
Vanilla Ice cream	*Wheat	Yes	*	*											Y	
Cone	Wheat			Yes												
<b>TOPPINGS</b>																
Oreo	Wheat	Yes		Yes											Y	
Pocky Cookies & cream	Wheat	Yes		Yes		*									Y	
Pocky Chocolate	Wheat	Yes	Yes	Yes		*									Y	
Pocky Strawberry	Wheat	Yes		Yes		*									Y	
Fudge Pieces		Yes			*	*									Y	
Chocolate Sprinkles															Y	Y
Flake		Yes													Y	
Edible Confetti															Y	Y
Honeycomb Nuggets	*Wheat	*	*	*											Y	Y
Rainbow Sprinkles	Wheat			Yes											Y	Y
Sanding Sugar				*											Y	Y
Unicorn			Yes													
Rainbow			Yes													
<b>saucses</b>																
Toffee Fudge		Yes		Yes		*									Y	
Raspberry															Y	Y
Chocolate				Yes											Y	Y

Please be aware we use multiple ingredients in our kitchens and therefore cannot guarantee that our product is completely free of any allergen. Also, if you have a question to a menu item that is not listed in this booklet, then please send an email to [customerservice@bubbleology.co.uk](mailto:customerservice@bubbleology.co.uk) 14